

**Terms and Conditions:**

Sr.No.	Description	Compliance (Yes/No)
<b>A</b>	<b>SYSTEM CONFIGURATION WITH DETAILED DESIGN</b>	
1	The Vendor shall propose and submit appropriate system configurations with detailed block diagrams along with the Technical bid. Diagrams shall provide details of placement of each equipment / subsystem, Cable Route.	
<b>B</b>	<b>On-site WARRANTY</b>	
1	Vendor shall provide comprehensive on-site warranty of THREE YEARS from the date of acceptance for all the supplied items. Warranty shall include preventive & unlimited break-down maintenance calls including repair/replacement of material, spares, modules, software, troubleshooting, UPS etc.	
2	During warranty, It is the responsibility of the vendor to keep the system in good working condition with minimum down time.	
3	Vendor shall have a local office in Ahmedabad with full fledged support facilities.	
4	Complaint Registration : The vendor should provide name, address and telephone numbers and Email IDs of the contact persons in Ahmedabad who can be contacted for registering complaints. During any complaint, the vendor should send the engineer on-site and the engineer should further take up with OEM for resolving the issue.	
5	Response Time:  The vendor should respond to the call within two hours on receipt of the complaint and repair or make the system operational the system on same day. If the system is not repairable the vendor should replace the defective part within 48 hours. The defective part may be repaired and replaced later at the earliest.	
6	The vendor must be authorized supplier of the quoted item. The vendor must provide OEM authorization letter of all the quoted items with PRL Tender Number issued after the tender date for after providing sale service and support.	
7	The vendor should have proper company registration, GST number, PAN number.	

<b>C</b>	<b>DOCUMENT</b>	<b>Compliance (Yes/No)</b>
1	Operation and service manuals for each items supplied to be provided in two sets. Service manuals shall provide complete system details like operation,	

	maintenance of system with details of configurations.	
<b>D</b>	<b>TECHNICAL TERMS AND CONDITIONS</b>	<b>Compliance (Yes/No)</b>
1	The Vendor may visit PRL auditorium building site after 4 days of the tender release date and 2 days before the closing date of the tender to assess the total requirement before bidding with prior intimation. The vendor should contact Mr. Viral Parmar (079-26314096, E-mail: viral@prl.res.in)	
2	The Vendor shall provide technical datasheet/literature highlighting quoted items for the compliance to PRL specifications for easy verification.	
3	The Vendor shall submit specification cum compliance statement for all items along with original specifications/data sheet from OEM in support of their claim. If such details are not provided along with the technical bid, the offer will be rejected.	
4	The Vendor has to strictly comply to each and every line item of this RFP and submit the same with the technical bid.	
5	Any additional details of compliance or additional feature about quoted items shall be described separately in the annexure.	
6	Vendor shall supply, install, integrate & commission all the items on turnkey basis to the satisfaction of PRL.	
7	Vendor shall offer any additional item if required to realize this turn-key work, it shall be clearly offered in both technical & Commercial bid along with technical details and justifications.	
8	Wherever the required item costs are not indicated separately it is presumed as inclusive in the total cost. Vendor shall be liable to supply the required item to execute the work and ensure the required system functioning.	
8	The Vendor will supply and lay all types of cables in the medium duty PVC conduits (Make: Precision/Vraj/Nihir or equivalent) minimum 25mm size (If require use more conduits). The vendor should also keep one conduct spare for future requirement. The vendor must quote the price for cable and conduits on per meter. The final cost will be calculated based on actual work. The vendor should also keep provision for laying down additional cable if required in future.	
9	Purchase order will be placed to a single vendor for all the items and will not be splitted considering seamless integration.	
10	Only in case of the item specified has become obsolete, equivalent or better make/model will be considered. Vendor shall provide the complete technical	

	details of the alternate product and will also be liable to provide the Obsolete certification from the OEM.	
11	The quoted model/make should not be end of life another 10 years.	
12	The proposed system should have sufficient technical compatibility to accommodate future requirement of enabling Video Conference (VC) facility from the auditorium. The vendor should provide all the equipment with this capability i.e. to enable this facility; all the supplied items should have sufficient additional ports to connect the VC audio/video cables/connectors for Audio, Video.	
13	The audio system like speakers, mixer, amplifier, and microphone should be from reputed brand/make and wherever possible from same brand/make to have technical compatibility and proper integration.	
14	The vendor should supply, install and commission all the quoted items within 8 weeks from the date of purchase order.	
15	The vendor should also provide two days training to PRL designated employees for the operations and maintenance of the proposed solution.	
16	Payment: 70% on supply of all the quoted items and 30% after successful installation, integration and acceptance by PRL.	
17	The vendor should have annual turnover of ₹50 lakh in last two financial years. The vendor should submit the audited balance sheet.	
18	The vendor should quote item wise price of all the proposed items. The vendor should also quote separately the price with applicable taxes.	
19	The vendor should also have completed similar project (at least one) in the Government Organizations in last five financial years. The vendor should also provide purchase order of the completed projects.	